

# Ausama (Sammy) Ramadan







## SENIOR IT CONSULTANT

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### PERSONAL STATEMENT

I am an enthusiastic and passionate individual, working conscientiously either by myself or as part of a team. I have an extremely varied skill base and pay great attention to detail, taking pride in my work. I have excellent communication skills, dealing effectively with colleagues, clients and members of the public alike. I thrive in both high pressure and more relaxed situations and enjoy the challenges presented by both. I am very quick to learn and enjoy using my problem solving skills wherever possible to improve my knowledge and performance in any given situation..

### EXPERTISE

					
Cyber Security	Consulting	LAN/WLAN	Virtual Technologies	Cloud Hosting	VOIP



### TECHNOLOGIES USED

Mimecast	●●●●●	Veeam	●●●●●
Sophos Security	●●●●●	VMware	●●●●●
Gamma	●●●●●	Sage v18 to present	●●●●●
Timico	●●●●●	Quickbooks Enterprise	●●●●●
Autotask	●●●●●	Teamviewer/Logmein12	●●●●●
Datto	●●●●●	3/Radmin/Datto RMM	●●●●●
Windows Server	●●●●●	VPN	●●●●●
Office365 Services	●●●●●	Remote desktop services	●●●●●







### WORK EXPERIENCE

2010 - PRESENT DAY	2004 - 2010	2008 - 2010
<b>Maxnett Limited</b>	<b>Sainsbury's supermarket</b>	<b>Blue Arrow and Berry Driving Agencies</b>
Network Support Administrator & On Site Emergency Engineer	Online CTS/ Shopper	LGV Class C Agency Driver

### QUALIFICATIONS

	2005 - 2009 Middlesex University	<b>BSc Honours Upper Second</b> Computer Networks
	2003 - 2005 City of Westminster College	<b>BTEC First Diploma</b> IT Practitioners & City & Guilds Advanced Diploma for IT Users

### INTERESTS

					
Eating out	Watching movies	Traveling	Airsoft	Motorbikes	Flying