Ausama (Sammy) Ramadan

07455 978110 sammy@oxford-ramadan.co.uk www.oxford-ramadan.co.uk

PERSONAL STATEMENT

I am an enthusiastic and passionate individual, working conscientiously either by myself or as part of a team. I have an extremely varied skill base and pay great attention to detail, taking pride in my work. I have excellent communication skills, dealing effectively with colleagues, clients and members of the public alike. I thrive in both high pressure and more relaxed situations and enjoy the challenges presented by both. I am very quick to learn and enjoy using my problem solving skills wherever possible to improve my knowledge and performance in any given situation..

EXPERTISE



Cyber Security



IT Support/ HelpDesk



LAN/ WLAN



Virtual Technologies

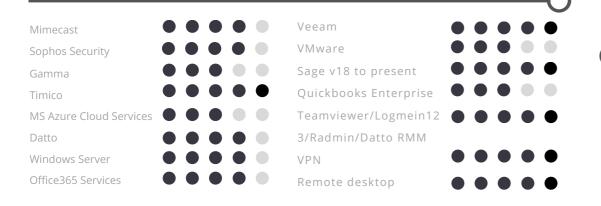


Microsoft Azure Services

(Koib)

VOIP

TECHNOLOGIES USED



WORK EXPERIENCE

2014 2004 2010 PRESENT 2010 2014 DAY TipTopIT & You Need An IT Guy Maxnett Sainsbury's Limited supermarket Limited IT Operations Manager/ HelpDesk/Network Online CTS/ HelpDesk & Projects Support Admin & Shopper

On Site Engineer

QUALIFICATIONS

Manager





2005 – 2009 Middlesex University

2003 – 2005 City of Westminster College BSc Honours
Upper Second
Computer

Computer Networks

BTEC First Diploma

IT Practitioners & City & Guilds Advanced Diploma for IT Users

INTERESTS



Eating out



Watching



Traveling



Airsoft



Motorbikes



Flying